



NEWSLETTER

MAY UPDATE

RAISING STANDARDS AND
REWARDING EXCELLENCE IN
ALCOHOL LICENSED PREMISES



Chairman's Message

I write in hope that you and your families are doing as well as can be expected during this crisis. I trust you were able to get some enjoyment from the sunny days we had and remain positive as we begin to navigate the coming weeks.

It has been heartwarming to see our nation pull together during this crisis. More often now I am touched by stories of kindness and support, rather than the doom and gloom of previous weeks. Our pubs remain the centre of their communities, from delivering essentials to the vulnerable and turning their efforts to produce PPE for the NHS, to supporting the sick, the homeless and the less advantaged.

It is testament to our industry that in times of great strife and uncertainty, our people carry on serving their communities regardless.

Although times are tough and we may have to continue through this difficult period for some time, I hope that we will all continue to support and uplift each other for the duration.

The section on the Best Bar None website relating to COVID-19 continues to be available, providing you with information, advice and support:
<https://bbnuk.com/covid-19/>

With warmest regards,

Best Bar None: Revitalisation

We're happy to announce that over the coming weeks Best Bar None will be undergoing a revitalisation.

In April we hosted two well attended Zoom Conferences with scheme coordinators from across the UK. During these calls we discussed ways we could bring Best Bar None into the future, ensuring the scheme continues to serve its members and its communities effectively. We will be hosting regular ongoing virtual meetings as we begin to frame an improved Best Bar None and we hope to launch the new format in the late summer/early autumn.



We will be addressing:

- Assessments
- Scheme Structure
- Training
- Expansion

We're looking for volunteers!

Are you interested in being a part of the Best Bar None revitalisation? We're looking for scheme coordinators and members to take part in think tanks, surveys and to their share ideas to help make the transformation of the scheme a success and ensure it remains a meaningful indicator of best practise across the UK.

If you are not already involved and would like to register your interest in taking part, get in touch with us by email: bbn.admin@bestbarnone.com

Let us know what's happening in your area

Despite the current lockdown, pubs across the UK have continued to support their communities, the NHS and many other charitable causes.

We've heard stories of sewing scrubs, using 3D printers to make PPE, preparing hot meals, delivering Easter eggs and much more.

We'd love to hear from you about what pubs in your area have been doing during the crisis. From delivering food and supplies, to calling elderly regulars, running online pub quizzes or anything else.

Please share your stories with BestBarNone@leisurepr.co.uk if you would like them included on the Best Bar None website and in our next newsletter.



Keeping Sites Safe

Sadly, there have been ongoing reports of vacant pubs being targeted by break ins since lock down began, as well as other issues like fires and water leaks. The National Fire Chiefs Council has issued some advice about protecting closed premises that can be found [here](#).

Please encourage your members to take every precaution to ensure their sites remains safe during this time.



- Display visible messaging advising that there are no high-value items or alcohol left on the premises and CCTV is in use
- Test your alarm
- Identify and secure vulnerable areas
- Ensure internal doors are closed and locked
- Remove high-value items and cash
- Consider light timer switches
- Remove anything highly flammable
- Consider a talking CCTV point

Licensed Trade Charity launches free well-being app

The LTC have partnered with CareFirst to offer the WoeBot® App free of charge for three months to people in the licensed trade. The app has been adapted to offer specific COVID-



19 support during the crisis and works with users to reduce stress, combat isolation and help with the symptoms of depression and anxiety.

[Click Here](#) to download the app using the code: **cfgen** to get your first three months free.

GOVERNMENT SUPPORT



The Government is continuing to offer a range of support tools and information for businesses suffering during the crisis. Take a look at its new [Business Support Finder Tool](#), if you are a business or self-employed and want to find out what financial support is available to you.



HMRC has also produced a webinar that provides an overview of the support available to help both employees and employers deal with the economic impact of COVID-19.

[Click Here](#) to book your slot.



A new ['Skills Toolkit'](#) resource has also just been launched by the government, in conjunction with the National Careers Service. All the courses are free and cover a wide range of different topics and levels designed for people to learn new skills or up-skill whilst furloughing.

COVID-19 - Where to find advice and support

Please remember, you are not alone. There is an abundance of information and support available out there. Below are details of a number of hospitality trade organisations that can offer support and advice on a range of issues that may be

concerning you at the moment.

Since our last [newsletter](#), CPL Training has made a number of new e-learning modules available free of charge, including a [Mental Health Support Champion](#) course and a [Personal Resilience](#) course.

It is also worth keeping an eye on the [Money Saving Expert](#) website which contains the latest advice on your rights and how to access help. There are new guides available including [Help for Employees](#) and [Help for the Self-Employed](#).

You can also click any of the icons below to access each of these companies' websites. They are all offering help, insight, or both, with regards to COVID-19 and what it means for the industry.



Further advice and support

The government has published its official legislation for the regulations for businesses closed during the Coronavirus crisis. This makes it a criminal offence for a person 'responsible for carrying on a business' (owner, proprietor and manager of that business) not to comply with regulations. You can find The Health Protection (Coronavirus, Business Closure) (England) Regulations 2020 [here](#).

Please do pass this newsletter on to your scheme members and their teams

If you no longer wish to receive this newsletter, please click the 'unsubscribe' button below

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Visit our website: <http://bbnuk.com/>